



MAP Policy Updates

On July 13, 2026, the Department of Public Health (DPH) Medication Administration Program (MAP) released an updated MAP Policy Manual. As a reminder, throughout the online policy manual, all references to policy, guidance and legislation are hyperlinked for improved navigation. MAP service providers should ensure that access is always available to the online version of the policy manual as it is a required reference material. There is no requirement to maintain a paper copy of the policy manual at MAP registered sites although if you prefer to do so, please ensure it is the most updated version.

Updates/Changes within Sections of Manual:

Definition of Terms:

Added as a term:

- Direct Authorization Model: MAP utilizes the direct authorization model for medication administration purposes. In the direct authorization model, unlicensed MAP Certified staff are trained and certified to administer medications pursuant to a valid practitioner prescription. MAP Certified staff are responsible for following the instructions of the Health Care Provider(s) in accordance with the prescription and their training.

Section 03:

- Policy 03-2 Language added to include the MAP site closure process is now completed online (no longer a paper process).
- Policy 03-3 Language removed referencing use of the paper Attestation of Medication Administration Program Controlled Substances Registration document as the MAP site closure process is now completed online.
- Policy 03-4 This page contained the link to the Attestation of Medication Administration Program Controlled Substances Registration document. The policy was removed as the document is no longer applicable.

Section 04:

- Policy 04-1 Language added to include a MAP Trainer may maintain approval status by conducting either one (1) full MAP Certification Training per year or by conducting two (2) MAP Recertification Trainings per year.

Section 05:

- Policy 05-1 Language added that if a licensed health care professional seeks MAP Certification that their license must be in good standing with the applicable Massachusetts Board of Registration.

Section 06:

- Policies 06-1 and 06-3 were combined into a single policy and the policy was renamed. Policy 06-2 (i.e., Board of Registration Advisory Ruling 9401) was removed from the Policy Manual and a link to AR9401 was added to policy 06-1.

Section 10:

- Policy 10-6 Language added to include a new OTC medication order exception stating that an HCP order is not required if a MAP Certified staff receives instruction to administer an OTC medication from an ambulance service responding to a medical emergency at the MAP Registered site.

Section 11:

- Policy 11-3 Some of the examples used (“e.g.,”) were updated.
- NEW POLICY 11-5 Electronic Medication Administration Records (eMARS) provides guidance to Service Providers utilizing an eMAR.

Section 14:

- Policy 14-2 Language added to include Recertification Training documentation is maintained at the site.

Section 16:

- Policy 16-2 Language added to include when an eMAR with a mobile device is used for medication administration documentation purposes during an OSA.

Section 23:

- Impruvon Health contact information added to the Resources

To review these sections in further detail, please use the following link to review the updated MAP Policy Manual: [MAP Policy Manual | Mass.gov](#)

To read through the Guide to identify updates/changes within the manual, please use the following link: [MAP Policy Manual | Mass.gov](#)

If you have questions about any of the recent policy changes, please contact your Area/Regional MAP Coordinator.

Thank you,
DDS/DMH/DCF/ MassAbility MAP Administrators

Please send any technical questions to CDDER@umassmed.edu.

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